

## Fair, Justice, Reliable, Honest Cooperation

### Supplier Terms

#### 1.Services to be provided by suppliers

- a. One-year warranty: The supplier promises to guarantee the quality of the product within one year after the delivery of the product. This means that if the product quality problems occur during normal use, the supplier will be responsible for repairing or replacing the product to ensure that XINSHENG can obtain satisfactory product quality.
- b. Timely response: The supplier shall establish effective communication channels, such as telephone, mail, online platform, etc., so that XINSHENG can easily contact the supplier. The Supplier shall ensure that when XINSHENG raises questions or needs, it is able to respond promptly and provide appropriate solutions or support.
- c. Fast processing: After receiving XINSHENG's problem or demand, the supplier shall analyze and deal with the problem as soon as possible. Whether it is providing technical support, arranging maintenance personnel or arranging product replacements, suppliers should take action as soon as possible to reduce waiting times for XINSHENG.
- d. Professional Technical support: The supplier shall provide professional technical support to help XINSHENG solve the problem or use the product. The supplier's technical support team should have extensive product knowledge and technical experience and be able to quickly identify problems and provide solutions.
- e. Supply of spare parts and accessories: If the product requires replacement parts or accessories, the supplier shall ensure timely supply. The supplier shall establish a sound spare parts and accessories management system so that the required spare parts and accessories can be provided quickly to reduce XINSHENG downtime.



## 2.Supplier Capability

- a. Legal authorization: As a supplier, you must be able to provide a legal authorization certificate to prove that you are an authorized distributor of the original manufacturer or foreign brand. This can include an official power of attorney, cooperation agreement or other relevant documents to ensure the legitimacy and authority of the supplier.
- b. Product quality: As the original manufacturer or authorized distributor, the supplier needs to provide high-quality products. Products shall comply with relevant standards and regulations, and undergo strict quality control and testing to ensure product reliability and stability.
- c. Supply capacity: Suppliers need to have sufficient supply capacity to provide the required products and services on time and stably. The supplier shall have sufficient production capacity, inventory management capacity and logistics distribution capacity to meet the needs of XINSHENG.
- d. Price competitiveness: Suppliers need to offer competitive prices. This means that suppliers should provide products with reasonable prices under the premise of ensuring product quality. Suppliers can reduce product prices by optimizing production costs and improving efficiency to meet XINSHENG's requirements.
- e. Service support: The supplier shall provide comprehensive pre-sales and after-sales service support. This includes product technical support, installation guidance, maintenance and other aspects of support. Suppliers should be able to respond to XINSHENG's problems and needs in a timely manner and provide solutions and support.

## Supplier Rules

### 1. Confidentiality of business information

- a. Not to obtain XINSHENG's trade secrets by theft, inducement, coercion or other improper means.
- b. Shall not probe into trade secrets unrelated to their own business.
- c. XINSHENG shall not disclose its trade secrets to any third party without its written consent.

### 2. Related party transactions are prohibited, and suppliers should proactively declare the related relationship to XINSHENG:

a. Take the initiative to declare whether there is an affiliated relationship, and no affiliated transaction shall occur. Supplier shall not form a company with XINSHENG employees or their relatives or allow XINSHENG employees or their relatives to participate in the Supplier company so that XINSHENG employees or their relatives receive improper benefits from the Supplier.

b. The supplier undertakes to take the initiative to declare whether there is any relationship between it and other participants in the bidding when participating in the project bidding, and shall not collude with other participants in the bidding quotation or engage in other activities that damage the legitimate rights and interests of XINSHENG or other bidders.

c. Definition of Associated suppliers:

- (a) XINSHENG's current employees are direct investors in the supplier;
- (b) Current XINSHENG employees who hold concurrent positions at suppliers;
- (c) The principal relatives of the current employees of XINSHENG who are direct investors in the supplier;
- (d) A major relative of a current XINSHENG employee who works or holds a position at the supplier;
- (e) Former XINSHENG employees who, after leaving XINSHENG, become direct investors in the Supplier and work or hold positions with the Supplier. (Main relatives: spouses and children, parents of both spouses, brothers and sisters, and spouses of the above persons.)

### 3. It is strictly prohibited to bribe XINSHENG employees or cooperate with XINSHENG employees to solicit bribes

Party A's personnel shall not be bribed in any way, including but not limited to:

- a. Gifts of "cash, securities and payment vouchers" and "communication equipment, means of transportation, non-low-value cultural articles and other valuables" in any form.
- b. Without prior written consent of Party A, organize Party A's personnel to participate in the following activities, including but not limited to tourism, high-consumption entertainment, and meetings held in scenic spots for tourism purposes. However, the relevant expenses shall not be borne by Party A.
- c. Using agents to bribe Party A's personnel.
- d. Acts clearly defined as bribery by relevant laws and regulations.
- e. To support the construction of honesty and integrity, if there is a bribe in the course of daily business, must refuse and complain to the competent authorities.

#### 4. Avoid business fraud

- a. Materials that you know do not conform to the material specifications shall not be provided to XINSHENG without prior notice.
- b. Shall not promote to XINSHENG materials that are not in line with industry trends or XINSHENG development objectives without prior notice.
- c. The documents, materials, data, statements and oral presentations provided shall be true and accurate.